



DISCRIMINATIVE LANGUAGE
OR GESTURES

SHOUTING
OR SWEARING

UNREASONABLE
DEMANDS

**TO PROTECT PATIENTS
AND STAFF WE WILL
NOT TOLERATE ANY
FORM OF ABUSIVE OR
AGGRESSIVE BEHAVIOUR**

THREAT OF VIOLENCE
TO PERSON OR
PROPERTY

ACTUAL VIOLENCE TO
PERSON OR PROPERTY

UNTRUTHFUL COMMENTS
ABOUT SURGERY OR STAFF ON
SOCIAL MEDIA PLATFORMS

PERSONAL/INAPPROPRIATE
COMMENTS ABOUT SURGERY OR
STAFF ON SOCIAL MEDIA